

Internal calls from a 022 761 number to a 022 761 number are **free of charge**. Just dial the **last 4 digits**.

International code for Switzerland & Geneva: **0041 22 / local call: 022**

Banking/Currency: ATM

24h/24

Cash dispensers (Swiss Francs and Euro)
In front of Palexpo Entrance Hall, near Door E10 and at the
Entrance of Hall 4 Registration - Hall 5 Top of stairs leading to parking
Cards accepted: Postcard, Visa, Eurocard, Mastercard, Cirius, Maestro

Chocolate – Martel Chocolatier

Hall 5 – Booth H20
Chocolate and sweets to enjoy on your stand or purchase to bring home.

Catering

Palexpo Catering

- Cocktails, Receptions
restaurants@palexpo.ch tel. [022 761] **15 00**
or **15 68**
- Le Shop (on-stand deliveries)
patricia.putois@palexpo.ch tel. [022 761] **15 14**
or **15 30**

Cleaning (stands)

Exhibitor Service Desk, Hall 5 door 58

- **Shell scheme stands**
Freeman tel. [022 761] **38 10**
- **Other stands**
if ordered through Palexpo tel. [022 761] **11 27**
1st cleaning on Monday 22 May and
every morning before show opens

Coat Check

Entrance Hall 4 tel. [022 761] **11 87**
Hours:
Monday 22 May 7:30 – 19:00
Tuesday 23 May 8:00 – 18:30
Wednesday 24 May 7:30 – 16:30
CHF 3.--/piece

Concierge & Limousine Service – OT Swiss

Located in EBACE Registration area
Order your private transport, make restaurant/show
bookings, print boarding passes, obtain local tourist
information or special needs during the show.

tel. 079 575 36 09
concierge@otswiss.com

Customs Office at PALEXPO

Service area – near Hall 1
Monday - Friday: 8:00-11:30 / 13:30-17:30

tel. [022 761] **16 32**

Disabled

Bus to static display in hall 7 is accessible to
disabled visitors. Wheelchairs can be rented from the
First Aid Station located in hall 5.

tel. [022 761] **16 81**

Deliveries Access Doors

Hall 6 - Door 620

EBACE Airport Desk

Airport Arrival level
Monday 22 May 8:00 – 18:00
Tuesday 23 May 8:00 – 18:00
Wednesday 24 May 8:00 – noon

EBACE Meeting Rooms

Hall 3

EBACE Press Headquarters

Hall 3, Room X

EBACE Registration

Entrance Hall 4

EBACE Shuttle Buses

- Hotel Shuttle buses: in front of Hall 4
 - Private Shuttle buses: under Hall 5
 - Registration Shuttle buses: To/From Arena (Train Station) - Hall 4
- Visit www.ebace.aero or download the EBACE mobile app for further details.

Electrical Connections

Exhibitor Service Desk, Hall 5 door 58
For connections of spots in shell scheme stands,
please contact Freeman

tel. [022 761] **11 27**

Emergency / Fire

Service Area

tel. [022 761] **16 81**

First aid

Hall 5 – next to door 512

tel. [022 761] **16 81**

Flowers & Plants (Green Me5)

Exhibitor Service Desk, Hall 5 door 58

tel. 079 798 7212
info@greenme5.ch

Freeman

Official General Contractor, stand builder, furniture,
carpeting, shell-scheme stands
Exhibitor Service Desk, Hall 5 door 58

tel. [022 761] **38 10**

PALEXPO Services

Technical installations, stand cleaning, parking
Exhibitor Service Desk, Hall 5 door 58

tel. [022 761] **11 27**

Hospital

Hôpital Cantonal Universitaire de Genève (HUG)
Rue Gabrielle Perret-Gentil 4

tel. 022 372 33 11

Hostess Service

KTNM Concepts

tel. 022 787 05 77
info@ktnm.com

Housing

MCI

Housing Desk – Registration, Entrance of Hall 4

tel. [022 761] 23 13

IEL On-Site Handling Agent

Container outside – door 620 Hall 6
Hall 5 – door 54b

tel. [022 761] 22 95

tel. [022 761] 22 92

Info desks

Hall 5 & between Halls 6 and 7

Lead Retrieval - EShow

Collect at Registration Hall 4

Lost & Found

PALEXPO - Desk
Exhibitor Service Desk, Hall 5 door 58

tel. [022 761] 11 27

Opening General Session

Congress Centre - Room B
Monday 22 May at 9:00

Photocopies & Printing

1st floor Administrative building (close to Hall 4)
Open from 8:00 to 12:00 and 13:30 to 18:00

tel. [022 761] 13 00

Photographer

Globalvision

tel. 022 796 90 76
info@globalvision.ch

Police

tel. 117

Public Transportation

Buses – Network (TPG) www.tpg.ch

No 5 bus (⇄Thônex-Vallard – Palexpo - Airport) links PALEXPO with the City Center in only 15 minutes (runs every 4-8 mins).

No 5+ EXPRESS bus (same path as No 5 bus with nonstop service Palexpo-Nations-Geneva Cornavin Main station)

No 10 bus (⇄City-Center-Aéroport) stops at the Airport, 7 minutes' walk from Hall 7, PALEXPO (runs every 7 to 8 mins).

No 28 bus (⇄Parfumerie – Airport – Arena – PALEXPO Hall 7 – Jardin Botanique) runs every 20 minutes.

Geneva Transport Card guests staying in a Geneva hotel will receive a free *Geneva Transport Card* upon check-in, valid for unlimited travel on the Geneva public transport system (bus, tram, Les Mouettes (mini-ferries), local trains) for the duration of their stay.

Trains: Geneva Airport Railway station to Cornavin Geneva downtown station
+ other destinations

Restaurants & Bars

tel. [022 761] 15 00

(See separate sheet)

Security / Fire prevention

Control Center

tel. [022 761] 16 81

Security Surveillance Service

Securitas SA

tel. [022 761] 16 81
services.speciaux@securitas.ch

Show Dailies Press Rooms

Hall 3 (next to Press HQ)

- EBACE Convention News/AIN Publications – Room T
- EBACE Show News/BCA – Secretariat 3
- Flight Evening News/Flight Global – Room U

Smoking

IS NOT permitted inside the exhibition halls or on the static display

Snack Bars & Restaurants

(see separate sheet)

Show Contractor

Freeman

Exhibitor Service Desk, Hall 5 door 58

tel. [022 761] 37 10

Taxis

Taxi station in front of Main entrance halls 3/4

tel. 022 33 141 33

TWI (Freight Forwarders)

Container outside – door 620

tel. [022 761] 22 94

Waste Removal / Recycling

During the show, only waste deposited in the official red waste bags (35 or 110 litres) with the Palexpo logo will be removed. Waste bags are available free of charge at the Exhibitor Service Desk, Hall 5 door 58. All exhibitors and EACs are responsible for disposing of their own waste.

tel. [022 761] 11 27



Help us recycle! Please put paper, cardboard, glass bottles and plastic bottles in the recycling bins, which are at the disposal of the exhibitors in the exhibitions halls free of charge:

- Hall 4 (near EBACE Bistro)

Wheelchair

For assistance and rental, contact Security

tel. [022 761] 16 81

WiFi

On show days, free WiFi coverage is provided by Pratt & Whitney Canada for attendees in Exhibit Halls 3, 4, 5 & 6.

Login: .EBACE P&W Free. Password: EBACE2017

Exhibitors requiring internet for their stands must order service through Palexpo at the Exhibitor Service Desk.

tel. [022 761] 12 34