

Internal calls from a 022 761 number to a 022 761 number are free of charge. Just dial the last 4 digits.

International code for Switzerland & Geneva: 0041 22 / local call: 022

Banking/Currency: ATM

24h/24

Cash dispensers (Swiss Francs and Euro)
In front of Palexpo Entrance Hall, near Door E10 and at the
Entrance of Hall 4 Registration - Hall 5 Top of stairs leading to parking
Cards accepted: Postcard, Visa, Eurocard, Mastercard, Cirrus, Maestro

Chocolate – Favarger

Display handled by Caffetino Vespa

Hall 4 – Booth B100 and Hall 6 – Booth S53
Chocolate bars and boxes to enjoy on your booth or
purchase to bring home.

Catering

Palexpo Catering

- Cocktails, Receptions
- Le Shop (on-stand deliveries)

tel. [022 761] 15 04

or 15 05

tel. [022 761] 15 14

Cleaning (stands)

Exhibitor Service Desk, Hall 4

- **Shell scheme stands**
Freeman
- **Other stands**
if ordered through Palexpo
1st cleaning on Monday 28 May and
every morning before show opens

tel. [022 761] 38 10

tel. [022 761] 11 27

Coat Check

Secretariat 1 – Next to Hall 2 entrance

Hours:

Tuesday 29 May 7:30 – 19:00

Wednesday 30 May 8:00 – 18:30

Thursday 31 May 7:30 – 16:30

tel. [022 761] 11 87

CHF 3-/piece

Concierge & Limousine Service – OT Swiss

Registration foyer

Order your private transport, make restaurant/show
bookings, print boarding passes, obtain local tourist
information or special needs during the show.

tel. 078 643 72 21
concierge@otswiss.com

Customs Office at PALEXPO

Service area – near Hall 1

Monday - Friday: 8:00-11:30 / 13:30-17:30

tel. [022 761] 16 32

Disabled

Bus to static display in hall 7 is accessible to disabled
visitors. Wheel chairs can be rented from the First
Aid Station located in hall 5.

tel. [022 761] 16 81

Deliveries Access Doors

Hall 6 - Door 620

EBACE Meeting Rooms

Hall 3

EBACE Press Headquarters

Hall 3, Room X

EBACE Registration

Entrance Hall 4

EBACE Shuttle Buses

- Hotel Shuttle buses: in front of Hall 4
- Private Shuttle buses: under Hall 5
- EBACE Bus Loop – Arena-Hall 7 to Hall 4 Registratio

Electrical Connections

Exhibitor Service Desk, Hall 4

For connections of spots in shell scheme stands,
please contact Freeman

tel. [022 761] 11 27

Emergency / Fire

Service Area / near Hall 1

tel. [022 761] 13 18

First aid

Hall 5 – next to door 512

tel. [022 761] 13 18

Flowers & Plants (Green Me5)

Exhibitor Service Desk, Hall 4

tel. 079 798 7212
info@greenme5.ch

Freeman

Exhibitor Service Desk, Hall 4

Official General Contractor, stand builder, furniture,
carpeting, shell-scheme stands

tel. [022 761] 38 10

PALEXPO Services

Exhibitor Service Desk, Hall 4

Technical installations, stand cleaning, parking

tel. [022 761] 11 27

Hospital

Hôpital Cantonal Universitaire de Genève (HUG)
Rue Gabrielle Perret-Gentil 4

tel. 022 372 33 11

Hostess Service

KTNM Concepts

tel. 022 787 05 77
info@ktnm.com

Housing

MCI
Housing Desk – Registration, Entrance of Hall 4

tel. [022 761] 23 13

IEL On-Site Handling Agent

Container outside – door 620 Hall 6
Hall 5 – door 44/45 Hall 4

tel. [022 761] 22 95

tel. [022 761] 22 92

Info desks

- Hall 4
- Platform area in Hall 7

Lead Retrieval - EShow

Collect at Registration Hall 4

Lost & Found

PALEXPO counter
Exhibitor Service Desk – Hall 4

tel. [022 761] 11 27

Opening Session

Congress Centre - Room B
Tuesday 29 May at 9:00

Photocopies & Printing

1st floor Administrative building (close to Hall 4)
Open from 8:00 to 12:00 and 13:30 to 18:00

tel. [022 761] 13 00

Photographer

Globalvision

tel. 022 796 90 76
info@globalvision.ch

Police

tel. 117

Public Transportation

Buses – Network (TPG) www.tpg.ch

No 5 bus (↔Thônex-Vallard – Palexpo - Airport) links PALEXPO with the City Center in only 15 minutes (runs every 4-8 mins).

No 5+ EXPRESS bus (same path as No 5 bus with nonstop service from Cornavin main station – Nations – Palexpo) runs during morning rush hour.

No 10 bus (↔City-Center-Aéroport) stops at the Airport, 7 minutes' walk from Hall 7, PALEXPO (runs every 7 to 8 mins).

No 23 bus (↔Carouge – Airport – Arena – PALEXPO Hall 7 – Park P47) runs every 12/15 minutes.

No 28 bus (↔Les Esserts – Airport – Arena – PALEXPO Hall 7 – Jardin Botanique) runs every 20 minutes.

Geneva Transport Card guests staying in a Geneva hotel will receive a free *Geneva Transport Card* upon check-in, valid for unlimited travel on the Geneva public transport system (bus, tram, Les Mouettes (mini-ferries), local trains) for the duration of their stay.

Trains: Geneva Airport Railway station to Cornavin Geneva downtown station
+ other destinations

Restaurants & Bars

(See separate sheet)

tel. [022 761] 15 04

Security / Fire prevention

Control Center

tel. [022 761] 13 18

Security Surveillance Service

Securitas SA

tel. [022 761] 16 81
services.speciaux@securitas.ch

Show Dailies Press Rooms

Hall 3 (next-to Press HQ)

- EBACE Convention News/AIN Publications – Room T
- EBACE Show News/BCA – Secretariat 3
- Flight Evening News/Flight Global – Room U

Smoking

IS NOT permitted inside the exhibition halls or on the static display during Move In, on Show Days or during Move Out. This includes all tobacco products and vapor cigarettes.

Snack Bars & Restaurants

(see separate sheet)

Show Contractor

Freeman
Exhibitor Service Desk, Hall 4

tel. [022 761] 38 10

Taxis

Taxi station in front of Main entrance halls 3/4

tel. 022 33 141 33

TWI (Freight Forwarders)

Container outside – door 620

tel. [022 761] 22 94

Waste Removal / Recycling

During the show, only waste deposited in the official red waste bags (35 or 110 litres) with the Palexpo logo will be removed. Waste bags are available free of charge at the Exhibitor Service Desk, Hall 5 door 58. All exhibitors and EACs are responsible for disposing of their own waste.

tel. [022 761] 11 27



Help us recycle! Please put paper, cardboard, glass bottles and plastic bottles in the recycling bins, which are at the disposal of the exhibitors in the exhibitions halls free of charge:

- Hall 4 (near EBACE Bistro)

Wheelchair

For assistance and rental, contact Security

tel. [022 761] 16 81

WiFi

On show days, free WiFi coverage is provided by Pratt & Whitney Canada for attendees in Exhibit Halls 3, 4, 5 & 6.

Login: .EBACE PWC Free WiFi. Password: EBACE2018

Exhibitors requiring internet for their stands must order service through Palexpo at the Exhibitor Service Desk.

tel. [022 761] 12 34

Visit www.ebace.aero for further details.