

REMINDER TO THE EXHIBITORS



EBACE2019 WIFI NETWORK

To ensure optimal operation of this network, exhibitors are reminded that they have to comply with the specific rules governing WiFi use at Palexpo*.

Palexpo SA is using and offering 802.11 ac/gn WiFi technology for its Internet site.

Frequency bands **2.4 GHz & 5 GHz are reserved only** for the use of the Palexpo WiFi infrastructure.

To prevent interference problems compromising the quality of the network, **the exhibitors are no longer permitted to install their own WiFi router**, nor any other solution/devices using 2.4 / 5 GHz frequencies (light control, ad hoc connexions, etc.). Palexpo is thus your exclusive provider for the latest wireless services.

Palexpo is sensitive to the safety and quality of the WiFi services we offer you. After very many rogues in 2018, Palexpo has commissioned a survey on the impact of unwanted WiFi access points on the Palexpo WiFi infrastructure during all events. The aim of this review has been to figure out the impact in terms of performance and connectivity, but as well to list solutions, mainly to solving this problem.

The study highlighted the need to protect against the multiplication of rogues (undesired WiFi access points). Above all, the fact of enforcing the rules which aims to offer the best WiFi service whose investment is covered by the acquisition of the WiFi Organizer services and by the dedicated WiFi purchased by exhibitors.

We inform you that a new protection system will be implemented for all the exhibitions that will take place at Palexpo Geneva.

The goal of this solution is to monitor wireless LAN events and to consequently show incursions. Examples include rogue access points and unauthorized WLAN client devices. This disassociates customers from unauthorized rogues, blocks any systems that send the same SSID as Palexpo for malicious purposes.

We therefore ask you **to forward this information to all your technical and marketing collaborators** (Lighting, Audio and Video, IT, demos, Games, simulators, etc...) without which they cannot carry out the mission you will have ordered from them.

For all intents and purposes, the list of unauthorized equipment, and therefore the solution proposed by Palexpo:

- **WIFI access point** → Order the service at Palexpo because it is managed and allowed by radio throughout the site, so it will be functional.
- **3G or 4G router** → Order a WIFI service at Palexpo for one workstation via the SSID "PALEXPO WIFI" or for multi workstations via a dedicated WiFi.
- **Embedded systems in, simulators, printers, automation, etc.** Ask for a derogation by announcing yourself at telematics@palexpo.ch. We will then give you the instructions based on the information you provided.

We hope that with this new implementation your WiFi will be even a better experience at Palexpo, we remain at your disposal for any further information at the following e-mail address telematics@palexpo.ch.

Palexpo SA

*«General Regulation for the Users of the PalexpoSite» incl. in the Exhibitor Manual