

Internal calls from a 022 761 number to a 022 761 number are **free of charge**. Just dial the **last 4 digits**.

International code for Switzerland & Geneva: **0041 22 / local call: 022**

Banking/Currency: ATM

24h/24

Cash dispensers (Swiss Francs and Euro)
Palexpo Entrance Hall, close to registration entrance and at the
Entrance of Hall 4 Registration - Hall 5 Top of stairs leading to parking
Cards accepted: Postcard, Visa, Eurocard, Mastercard, Cirrus, Maestro

Catering

Palexpo Catering

- Cocktails, Receptions tel. [022 761] 15 04
restaurants@palexpo.ch or 15 05
- Online Shop (on-stand deliveries) tel. [022 761] 15 14

Cleaning (stands)

Exhibitor Service Desk, Hall 5

- **Shell scheme stands** tel. [022 761] 37 10
Freeman
- **Other stands** tel. [022 761] 11 27
If ordered through Palexpo:
first cleaning before the opening of the Show,
in the night or early morning, then every morning
before the show opens

Coat Check

tel. [022 761] 11 87

Secretariat 1 – Next to Hall 2 entrance

CHF 3-/piece

Hours:

Monday 20 May 9:00 – 17.00
Tuesday 21 May 8:30 – 18.00
Wednesday 22 May 8:30 – 18:00
Thursday 23 May 8:30 – 16:00

**Concierge & Limousine Service –
OT Swiss**

tel. 078 643 72 21
concierge@otswiss.com

By phone or email only

Order your private transport, make restaurant/show
bookings, and special needs during the show.

Customs Office at PALEXPO

tel. [022 761] 16 32

Service area – IBIS Hotel building – on the right of
the hotel entrance

Monday - Friday: 8:00-11:30 / 13:30-17:30

Disabled

tel. [022 761] 16 81

Bus to static display in hall 7 is accessible to disabled
visitors. Wheel chairs can be rented from the First
Aid Station located in hall 5.

Deliveries Access Doors

Hall 6 - Door 620

EBACE Meeting Rooms

Hall 3

EBACE Press Headquarters

Hall 3, Room X

EBACE Registration

tel. [022 761] 23 10

Entrance Hall 4

EBACE Shuttle Buses

- Hotel Shuttle buses: in front of Hall 4
- Private Shuttle buses: under Hall 5
- EBACE Bus Loop – Arena-Hall 7 to Hall 4

Electrical Connections

tel. [022 761] 11 27

Exhibitor Service Desk, Hall 5

For connections of spots in shell scheme stands,
please contact Freeman

Emergency / Fire

tel. [022 761] 13 18

Service Area / near Hall 1

First aid

tel. [022 761] 13 18

Hall 5 – next to door 512

Flowers & Plants (Green Me5)

tel. 079 798 7212
info@greenme5.ch

Exhibitor Service Desk, Hall 5

Freeman

tel. [022 761] 37 10

Exhibitor Service Desk, Hall 5

Official General Contractor, stand builder, furniture,
carpeting, shell-scheme stands

PALEXPO Services

Exhibitor Service Desk, Hall 5

tel. [022 761] 11 27

Technical installations, stand cleaning, parking

Hospital

tel. 022 372 33 11

Hôpital Cantonal Universitaire de Genève (HUG)
Rue Gabrielle Perret-Gentil 4

Hostess Service

tel. 022 787 05 77
info@ktnm.com

KTNM Concepts

IEL On-Site Handling Agent

Container outside – door 620 Hall 6
Hall 5 – door 44/45 Hall 4

tel. [022 761] 22 95
tel. [022 761] 22 92

Info desks

- Hall 4
- Platform area in Hall 7

Keynote Session

Congress Centre - Room B
Tuesday 22 May at 9:00

Lost & Found

PALEXPO counter
Exhibitor Service Desk – Hall 5

tel. [022 761] 11 27

MCI

Housing Desk – Registration, Entrance of Hall 4
ebacehotels@mci- group.com

tel. [022] 33 99 578

Photocopies & Printing

1st floor Administrative building (close to Hall 4)
Open from 8:00 to 12:00 and 13:30 to 18:00

tel. [022 761] 13 00

Photographer

Globalvision

tel. 022 796 90 76
info@globalvision.ch

Police

tel. 117

Public Transportation

Buses – Network (TPG) www.tpg.ch

No 5 bus (⇄Thônex-Vallard – Palexpo - Airport) links PALEXPO with the City Center in only 15 minutes (runs every 7-8 mins).

No 5+ EXPRESS bus (same path as No 5 bus with nonstop service from Cornavin main station – Nations – Palexpo) runs during morning/evening rush hour.

No 10 bus (⇄City-Center-Aéroport) stops at the Airport, 7 minutes' walk from Hall 7, PALEXPO (runs every 7-8 mins).

No 23 bus (⇄Carouge – Airport – Arena – PALEXPO Hall 7 – Park P47) runs every 10 minutes.

No 28 bus (⇄Les Esserts – Airport – Arena – PALEXPO Hall 7 – Jardin Botanique) runs every 15 minutes.

Geneva Transport Card guests staying in a Geneva hotel will receive a free *Geneva Transport Card* upon check-in, valid for unlimited travel on the Geneva public transport system (bus, tram, Les Mouettes (mini-ferries), local trains) for the duration of their stay.

Trains: Geneva Airport Railway station to Cornavin Geneva downtown station
+ other destinations

Restaurants & Bars

tel. [022 761] 15 04

(See separate sheet)

Security / Fire prevention

Control Center

tel. [022 761] 13 18

Security Surveillance Service

Securitas SA

tel. [022 761] 16 81
services.speciaux@securitas.ch

Show Dailies Press Rooms

Hall 3 (next-to Press HQ)

- EBACE Convention News/AIN Publications – Room T
- EBACE Show News/BCA – Secretariat 3
- Flight Evening News/Flight Global – Room U

Smoking

IS NOT permitted inside the exhibition halls or on the static display during Move In, on Show Days and during Move Out. This includes all tobacco products and vapor cigarettes.

Snack Bars & Restaurants

(see EBACE food options)

Show Contractor

Freeman
Exhibitor Service Desk, Hall 5

tel. [022 761] 37 10

Taxis

Taxi station in front of Main entrance halls 3/4

tel. 022 33 141 33

TWI (Freight Forwarders)

Container outside – door 620

tel. [022 761] 22 94

Waste Removal / Recycling

During the show, only waste deposited in the official red waste bags (35 or 110 litres) with the Palexpo logo will be removed. Waste bags are available free of charge at the Exhibitor Service Desk, Hall 5 door 58. All exhibitors and EACs are responsible for disposing of their own waste.



Help us recycle! Please put paper, cardboard, glass bottles and plastic bottles in the recycling bins, which are at the disposal of the exhibitors in the exhibitions halls free of charge:

- Hall 4 (near EBACE Bistro)

Wheelchair

For assistance and rental, contact Security

tel. [022 761] 16 81

WiFi

On show days, free WiFi coverage is provided by Pratt & Whitney Canada for attendees in Exhibit Halls 3, 4, 5 & 6.

Login: EBACE19 PWC Free WiFi. Password: EBACE2019

Exhibitors requiring internet for their stands must order service through Palexpo at the Exhibitor Service Desk.

tel. [022 761] 12 34

Visit www.ebace.aero for further details.

